



GRFD Gemba Walk

Friday April 22nd 1:30-4:45 PM @ 1101 Monroe Ave. NW
(GRFD Training Center behind Coldbrook Pumping Station)

General Overview of Lean in the GRFD, then travel to fire headquarters to rotate through 4 distinct Gemba walks (15 minutes each) to see MDI, 5S, Meeting Management and Personal Kanban



Networking Event After at the Long Road Distillery

537 Leonard Street NW, Grand Rapids

Managing for Daily Improvement (MDI)

Captain of Planning Brad Brown will give an overview of the department's MDI system including why it was implemented, what changes have taken place over the past 18 months and the impact it has had on the GRFD.

Personal Kanban

Deputy Chief of Operations (Currently Interim Fire Chief) Margaret Felix will discuss how a simple and visual personal Kanban system has assisted the GRFD manage workflow in a demanding work environment and also how it is used to manage direct reports.

5S

Captain of EMS Mark Fankhauser will discuss a recent 5S project involving EMS supplies and how he also streamlined the ordering process by lining up the online requisition process with the physical bins located in the fire stations.

Meeting Management

Lieutenant of Planning Scott Gray will run you through a staged meeting to show the workflow for the GRFD and how assignments are identified, handed out and tracked. This will make you more productive at work!