

Spectrum Health Medical Center



Driving Directions

Coming from North or South

1. Take US-131 toward Grand Rapids to I-196 east.
2. Exit on College Avenue (Exit 78) and turn south.
3. Turn right on Michigan Street (first traffic light).
4. Use the entry markers to find your building.

Coming from East or West

1. Take I-196 toward Grand Rapids to College Avenue (Exit 78) and turn south.
2. Turn right on Michigan Street (first traffic light).
3. Use the entry markers to find your building.

When You Arrive

Parking Information

Butterworth Hospital and Meijer Heart Center visitors should park in Ramp 7. Helen DeVos Children's Hospital visitors may either park in Ramp 3 or use valet parking at the circular drive main entrance on Michigan Street for a nominal fee. If you are coming to Helen DeVos Children's Hospital because of an emergency, free valet parking is available at the children's emergency department entrance (Entry Marker 2). Visitors can park for free in all Spectrum Health ramps. The parking ticket must be validated at one of the hospital's information desks. Free parking is not available in Ramp 1 at 25 Michigan Street—this is not a Spectrum Health property.

Valet Parking

Valet parking services are available at the following entrances. There may be a nominal fee for valet services.

Butterworth Hospital

Monday to Friday, 5:30 a.m. to 9 p.m.
Weekends/holidays, 8 a.m. to 8 p.m.

Helen DeVos Children's Hospital

Monday to Friday, 6 a.m. to 9 p.m.

Meijer Heart Center

Monday to Friday, 5:30 a.m. to 9 p.m.

Ransom Avenue Entrance

Monday to Friday, 5 a.m. to 7 p.m.
(Patient-only valet service)

Lemmen-Holton Cancer Pavilion

Monday to Friday, 6 a.m. to 7 p.m.

To use valet parking, simply drive to the valet booth. An attendant will assist you and park your car in a Spectrum Health parking ramp.

To retrieve your keys after valet hours, call security at 616.391.1425.

Ransom Avenue Entrance

To reach this entrance, turn south at Entry Marker 6, Barclay Avenue. Turn right on Lyon Street. Turn right on Ransom Avenue. Patients may use free valet parking at Ransom Avenue entrance or turn right into Ramp 6.

Emergency Department Parking and Parking after 9 p.m.

The Butterworth Hospital, Meijer Heart Center and Ransom Avenue entrances are open until 9 p.m. Use the emergency department entrance after 9 p.m.

Turn on Barclay Avenue at Entry Marker 6 and follow the signs to the emergency department entrance.

Parking assistance is available for emergency department patients who drive themselves.

Concierge Service

Our concierge service employees can provide information on accessing the following: Grand Rapids area lodging, restaurants, transportation, leisure activity options and how to access patient relations to connect to clinical resources.

Phone 616.267.1234

Toll Free 888.208.8075

E-mail conciergeservice@spectrum-health.org

Numbered Entry Markers

Entry Marker 1

- **25 Michigan Street Building** — medical offices

Entry Marker 2

- **Helen DeVos Children's Hospital** — children's emergency department

Entry Marker 3

- **Helen DeVos Children's Hospital** — general visitor and family parking

Entry Marker 4

- **Butterworth Hospital** — entrance, valet parking and patient drop-off

Entry Marker 5

- **Lemmen-Holton Cancer Pavilion** — entrance, valet parking and patient drop-off
- **Ramp 5** — Lemmen-Holton Cancer Pavilion parking

Entry Marker 6

- **Emergency Department**
- **Meijer Heart Center** — entrance, valet parking and patient drop-off
- **Ramp 6** — outpatient parking
- **Butterworth Hospital** — Ransom Avenue entrance, valet parking and patient drop-off

Entry Marker 7

- **Ramp 7** — general visitor and inpatient parking
- **221 Michigan Street** — entrance and parking; walkway to hospital on Floor 3

Entry Marker 8

- **Musculoskeletal Center** — entrance and parking
- **Helen DeVos Children's Outpatient Center** — entrance and parking

For more information, custom directions and maps, visit spectrum-health.org/directions.

